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	Issued by	Jakob Bjerke				
	Title	<b>Release Notes SAM 2.1 and PPC 5.2</b>				

**Release Notes**  
**Snitcher Asset Management**  
**SAM 2.1 and PPC 5.2**

**Abstract:**

This document lists the major features of SAM 2.1 and PPC 5.2.



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## 1 DOCUMENTS

User Guide PC	KS011s003b04env8	Updated
User Guide PPC	KS011s003b03env7	Updated
Upgrade Instruction	KS011s003b01env4	Updated
System Administration Manual	KS011b02env1	New
Target Environment Specification	KS011s003a22env1	
Snitcher Installation Guide	KS011s003b02env1	
Database Schema	SAM DB 2.0.0	Updated

## 2 VERSIONS

### 2.1 PPC

The version of the PocketPC is 5.2.0

### 2.2 PC

The version of SAM is 2.1.0

### 2.3 Database

The version of SAM database is 2.0.0

### 2.4 Tracy Connection

The version of SAM-Tracy is 1.1.6 (no change)

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### 3 TEST

#### 3.1 Specification

This is a minor release, and full testing has been performed according to the specification in the test report KU225a12v02.

Each new function, TR and CR has been tested according to the nature of their function.

### 4 TROUBLE REPORTS

**N.B.** The numbering of TR:s are now conforming to the Prevas standards. Previous TR numbers are now disregarded.

There are 13 TR:s fixed in this release:

Prevas TR Number	ETE TR Number
TR1	215
TR2	372
TR3	390
TR4	404
TR5	415
TR6	1003
TR7	1001
TR8	1002
TR9	1004
TR10	1003
TR11	1003
TR12	1003
TR16	-

#### 4.1 TR1: Manufacturing date from PDF or Tracy view only

In some cases it was possible to edit the manufacturing date if it was received from Tracy.

It is no longer possible to edit the manufacturing date after it has been set for an asset. The reason for this is that the date should not be edited, the original date should apply.

**N.B.** If you enter the manufacturing date manually, be sure to enter the correct date, since it is not possible to correct once it is saved.

#### 4.2 TR2: Access rights to applications server (esealmw083)

It was possible for any user to have write access to the directory on the server where the application is stored.

It is now only possible to read and execute files in the application directory on the server.

#### 4.3 TR3: Impossible to move Test Org to another Region

It was in some cases impossible to move a Test Organization to another Region.

It is still impossible, but that is the way it is designed. However, the error message now clearly indicates that the move is not allowed.

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#### 4.4 TR4: Inactivate expire password

Rejected.

It is still impossible, but that is the way it is designed. However, the error message now clearly indicates that the move is not allowed.

#### 4.5 TR5: Incorrect field name in SAM Database

A spelling error in the database field: 'BUFFER\_PLAG'

The field is now spelled correctly: 'BUFFER\_FLAG'

#### 4.6 TR6: Tracy transfer process is sometime sleeping

In some cases the process responsible for communicating with Tracy went to sleep.

It is now corrected so that the service can work in parallel with other copies, and they also auto start if they go down. However, if the database is inaccessible, the service(es) still go to sleep.

#### 4.7 TR7: Problem to change password if not forced to do it.

It was not possible to change password manually, except when forced to do so by the system (the expiry date was passed).

It is now possible to change password when the user wants to.

#### 4.8 TR8: Want to have some indication on activity.

In many cases, there was no indication whether the application was working or not.

It is now corrected, so that an hour-glass cursor indicates whether the application is working in the following situations:

- Loading a PPC file
- Storing several transactions
- Searching

#### 4.9 TR9: Snitcher crash when ' is used in some fields

If the user uses the character ' (apostrophe or single quotation mark) the application gives unpredictable results.

This is still an issue, and has to do with how data is stored in the database. The recommendation is to NOT use these characters.

#### 4.10 TR10: Delete mail after they have been read, a setting

When the application was used for a long period of time, the Outlook mailbox was filled with mails. This caused the Tracy-service to be slower than necessary.

Now the Outlook mail account is automatically purged.

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**4.11 TR11: The service doesn't send 200 messages even if it's set to it**

When sending a defined number of messages, the service actually didn't.

Now the service sends as many messages at a time as it is instructed to send.

**4.12 TR12: When trying to send 300 messages the file is being cut off**

When sending more than 300 messages, the file was cut, due to size limitations.

Now the size can be more than 300 without being cut off.

**4.13 TR16: Problems with slow network**

Some users in some locations have reported slow application response.

Multiple issues solved. Real world testing will verify that the speed have improved.

**5 CHANGE REQUESTS**

**N.B.** The numbering of CR:s are now conforming to the Prevas standards. Previous CR numbers are now disregarded.

There are 12 CR:s included in this release:

Prevas CR Number	ETE CR Number
CR1	CR170
CR3	CR172
CR4	CR173
CR5	CR174
CR9	CR226
CR10	CR229
CR11	CR249
CR12	-
CR13	-
CR14	-
CR15	-
CR23	CR290

**5.1 CR1: Regular inventory function**

This function allows the user to scan a site and compare it with the database. Any differences are presented as an easy-to-understand list.

**N.B.** The CR13 (A new transaction in the PPC for inventory) is associated with this CR.

Read more about this function in section "Perform an Inventory" in the PC user guide.

**5.2 CR3: Simple e-mail list**

This function allows the user to copy a list of users in SAM to the clipboard. The contents of the clipboard can then be pasted into the To field of an email client.

The two lists in Assign Test Organization support this feature.

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Read more about this function in section “Assign Test Org” in the PC user guide.

### 5.3 CR4: Search/view user & Site by Test Organization

The panel Test Organizations can now be filtered on Region as well as Test Organization.

Read more about this function in section “Test Organizations” in the PC user guide.

### 5.4 CR5: Search/view user and TO by Region

The panel Sites can now be filtered on Region and Test Organization as well as Site.

Read more about this function in section “Sites” in the PC user guide.

### 5.5 CR9: Bulk scanning

This function enables the user to perform multiple transactions in one operation. In the Import from PPC panel, select multiple transactions of the same type and right-click to select the operation to perform. A dialog is displayed where the data needed for the particular transaction is entered. When the dialog is filled-in, all the selected transactions will be performed without user assistance.

Read more about this function in section “From PPC” in the PC user guide.

### 5.6 CR10: Read only user

This function allows users to have either Read or Read and Write rights in their assigned test organizations.

Read more about this function in section “Assigning a Test Organization to a User” in the PC user guide.

### 5.7 CR11: Bulk move

This function allows the user to select any combination of assets in the Search panel and move them to a specified destination.

Read more about this function in section “Results” in the PC user guide.

### 5.8 CR12: Manual scanning from PC

This function allows the user to enter assets using a barcode reader (attached to the keyboard or similar) on the PC.

Read more about this function in section “Details” in the PC user guide.

### 5.9 CR13: A new transaction in the PPC for inventory

See section 5.1 (CR1).

Read more about this function in section “Perform an Inventory” in the PC user guide.

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**5.10 CR14: Tracy can accept only C-records**

The communication with Tracy is now simplified, so that only C-records are needed. The Tracy service now only sends C-records instead of B- or C-records.

**5.11 CR15: Delete from temp\_asset when storing in PPC window**

This function automatically deletes old (stored) transactions from the Import from PPC panel. The time limit before a transaction is deleted can be set in the system settings.

Read more about this function in section "From PPC" in the PC user guide.

**5.12 CR23: The TO should have access/possibility to take back an equipment**

It is now possible to take back equipment in transfer by the owning Test Organization.